



Commercial & Residential Elevators

RAM Manufacturing Ltd.

10203 184 St. Edmonton, AB Canada T5S 2J4

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Commercial & Residential Vertical Platform Lifts

TRUS-T-LIFT™ 750 Sticking Main Paddle Button

PRODUCT BULLETIN

The following Bulletin is related to the potential for push buttons to remain depressed when utilizing the main paddle operators on a Trus-T-Lift™

After a limited number of field reports RAM has investigated and the root cause appears to be primarily the interaction of the metallic portion of the paddle with the button itself.

The occurrence does not appear to represent a significant safety issue at this time but RAM recognizes the nuisance this can be.

RAM has instituted a corrective action that we believe will remedy the problem and it simply incorporates a small piece of adhesive backed polymer foam on the metallic portion of the paddle.

This addition will remove the direct contact between the button and the metal paddle but still retain enough pressure to activate the button. In fact, we believe, this addition will provide a more gradual engagement and disengagement with the button that will provide a superior “feel” but not hinder the operation by people with low strength.

We believe this issue to be a limited possibility but, if you have this issue, please contact RAM and we will send you the foam at no charge.

The application of the foam is simply to remove the pivot bolt at the bottom of the paddles and lift them off. Turn them over and apply the foam before replacing the paddle in the correct side

Please see image on the next page showing the paddles with and without the foam addition



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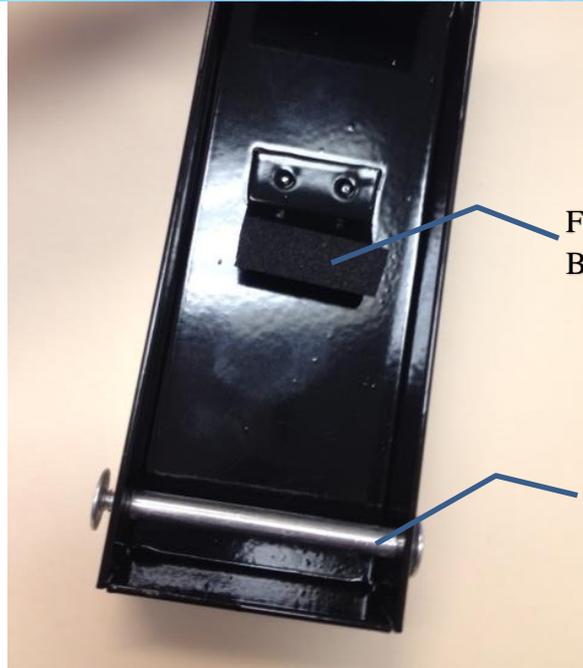
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Foam Added to Paddle-Button Interaction Point

Pivot Bolt

Paddle with Foam Added



Paddle-Button Interaction Point without foam

Paddle without Foam Added